Mobile: (123) 123 1231 Email: email@address.com

WORK EXPERIENCE

Assistant Vice President, Citigroup Inc., New York (Sep '11 - Present)

As the SSDLC (Secure Software Development Lifecycle) Metrics Lead, I create the strategy and metrics to drive adoption of various preproduction development testing requirements through the various phases in the SDLC. This requires me to interact and work with various global stakeholders from many different teams on a daily basis.

Defined the SSDLC metrics roadmap for 2012 and created the SSDLC Metrics Project Plan (strategy and milestones) to track SSDLC weekly, biweekly and monthly metrics on an ongoing basis. Lead metrics for Design, Construction and Validation phases

Design SDLC Phase

- Various forms and project details have to be filled out in the Design phase before a project engagement begins.
- Analyzed data from all 3 major Project Management systems used at Citi. Identified the gaps in the data available and currently working with the teams to integrate SSDLC metrics requirements into a new platform for the project engagement process which will baseline all the tools and related data available in the Design phase.

> Construction and Validation SDLC Phases

- Lead metrics for the **Application Lifecycle Management (ALM)** project. Created the metrics strategy and generate Adoption, Process, Issues and Instance metrics for the Applications ported to the ALM platform on a weekly basis.
- Lead metrics for **Dynamic Testing Requirements (DTR)**, wherein a **Partial Dynamic Test (PDT)** needs to be conducted in the Construction Phase before a full scope test in the Validation phase, so as to reduce vulnerabilities earlier in the lifecycle.
- Under my leadership, the PDT compliance percentage has increased from 2.5% to ~100% from May 2012 to Dec 2012.
- Developed an end to end PDT reporting process. Created an application to analyze and produce various PDT metrics breakdowns which are generated on a weekly, biweekly and monthly basis. Also helped define the PDT and DTR policies.
- Lead weekly calls with Global Sector and Region stakeholders to address their issues and constantly monitor over 500 PDT tests scheduled in 2012 and related compliance percentages.
- Led various initiatives to increase adoption of PDT scheduling and the DTR process.
 - Conducted global training sessions for audiences such as Application Managers and Information Security Officers; Regional (EMEA, ASPAC, NA and LATAM) and Sector (Investment Banking, Global Cards) working groups. Sent out communications to over 1000 Global IS members and solved queries to increase adoption of PDT scheduling
 - Developed a PDT manual for users to explain how the test is to be scheduled and advantages of the same
 - \circ ~ Created multiple PDT Adoption and Issue reports to highlight advantages of PDTs.
- Worked with various teams to change Archer / QC / BO and other internal systems to receive better data for SSDLC metrics.
- Also work on many other metrics initiatives such as identifying and trending all major issues; Production metrics for applications / infrastructure; Risk Acceptance / Exceptions and Corrective Action Plans; CIRAS / SOA hierarchy etc.

Enterprise Risk Services (ERS) Consultant , Deloitte and Touche LLP, New York (Sep '10 – Aug'11)

> Operations and Technology Risk Management (OTRM) at a leading financial firm

Vulnerability Assessment (VA):

- Maintained the VA Application on a daily basis to support the weekly generation of the VA report
- Conceptualized and implemented metrics for Production scanning, Archiving, Static and Dynamic metric breakdowns
- Provided business documentation by documenting the VA Application for managerial and technical users
- Calculated the monthly VA metrics for the client and resolve any potential metric issues that occur
- Conceptualized, designed and implemented a VA metrics generation and reporting system (Access SQL, VB). Generated various reports (Excel Pivot Tables) which could help senior management identify trends and anomalies in the data given.

Secure Software Development Lifecycle (SSDLC):

• Involved in metrics gathering, implementation and reporting. These reports detailed repeat issues and instances and decreases in number of issues from previous years. Also created and documented process flows for the SSDLC issue management process which contained details about the Information Security Review Process as well as the VA Process.

Deloitte & Touche LLP (Internal Projects)

Point of View (PoV) on Cyber Threat and Vulnerability Management (CTVM)

• A PoV deck was created to help with client sales for CTVM initiatives in the Life Sciences & Health Care (LSHC) industry, by researching and understanding the cyber security initiatives offered by Deloitte.

Vendor IT Risk Assessment (VITRA) for Disaster Recovery and Business Continuity programs

• Understood the information security details for the payroll process and the hosting services for two Fortune 500 financial clients. Populated a VITRA Questionnaire for the client(s) with detailed responses for supporting compliance levels.

A multinational product development firm which delivers Product Lifecycle Management solutions to customers around the world.

- Developed tiered automated build servers for Sharepoint Project Files using Hudson and NAnt
- Designated as the main point of contact for the transition from Office 12 to Office 14
- Coded in C# to make a test framework for the PPM (Project Portfolio Management) Sharepoint sites
- Worked on the scrum framework (Agile Development)

Intern at Quinstreet, India (Aug '07 – Mar '08)

A technical marketing and media firm focusing on customer acquisition through proprietary Pay Per Click technology.

- Created a lightweight system monitor which graphed important system parameters and was user configurable
- It intelligently informed the user of impending problems. It was coded in Perl and interfaced using AJAX and PHP
- This was for Quinstreet (Foster City, CA) for deployment on their production servers

EDUCATION

Carnegie Mellon University, Pittsburgh PA	May 2010
Master of Science in Information Security Policy and Management	
Pune Institute of Computer Technology, Pune University, India	June 2008

Bachelor of Engineering in Information Technology

ACADEMIC EXPERIENCE

Social Media – Thomson Reuters (Jan '10 – Apr '10)

- Analyzed sentiment for Reuters.com by looking at various sentiment analysis tools as well as popular social media
- Invited to present the findings of this research to the senior executives at the Thomson Reuters headquarters in New York

P2P Project - Tiversa (Sep '09 – Dec '09)

- Project Manager for profiling P2P users on the basis of IP. Affinity Grouping / Clustering was done for Music and Movie data
- This data can be correlated to data in the long tail and hence can be used for specific advertising purposes

Incident Response (Mar '09 – May '09)

- Analyzed the Agent.btz worm by infecting a Windows XP Virtual Machine
- Researched the processes, infected files viz. the depth and scope of the worm. Also talked about managerial issues at DoD. Research Assistantship (Mar '09 May '09)
 - Understood the market and scraped details (in Perl) like popularity, quality and date posted of pirated streaming movies
 - These details were compared to those of pirated movie torrents to deduce meaningful statistical information

Privacy of Facebook (Aug '08 – Mar '09)

- Investigated the privacy and security aspects of Facebook's unencrypted chat data by capturing network data packets
- The possibility of a hacker compromising this data was determined and attack scenarios were created
- Further researched in an independent study where an attack was implemented on a public wireless network model

Cloud Computing (Sep '08 – Dec '08)

- Analyzed the cost benefits of cloud computing for small industries and startups as opposed to the companies building their own IT infrastructure. Market details such as the differences in the services were discussed as a selection parameter.
- Risk analysis & security tradeoffs of remotely hosting data were also talked about

SOFTWARE SKILLS

Tools: RSA Archer eGRC, SAP Business Objects, HP Quality Center, MS Access Proficient in SQL, VBA, Perl, JavaScript. Also worked with C, Java, C#, ASP.NET, PHP, AJAX, ALP, HTML, XML. Cleared the Certified Information Systems Auditor (CISA) examination. Currently in the process of getting certified.

LEADERSHIP

Deloitte

- Mentored 6 high school students as a part of Junior Achievement's education program.
- Recruited for Deloitte at the CMU Campus & Network New York and part of the editorial team for Deloitte CMU alumni.

Carnegie Mellon

- Placed 1st in the Heinz College Finance Club Investment Challenge, with an increase of 15% of the portfolio in 3 days
- Member, Heinz Consulting Club. In charge of HCC Magazine. Marketing and Editorial team member, Heinz Journal

IEEE Management

- Chaired the PICT IEEE Student Branch in 2007, increased the membership fourfold and headed the various technical clubs
- Referenced in the March '07 issue of "IEEE The Institute" in the article "Copy and Paste Papers Put Profs on the Offensive"

AWARDS AND ACHIEVEMENTS

- **Published papers** on "Cloud Computing" and "Privacy of Facebook" in the Heinz Journal (journal.heinz.cmu.edu) in Oct '09.
- Member of MENSA USA and NY Chapter.
- Volunteered to give lectures on 'Internet' in rural schools and have also raised money for underprivileged children

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Jan 28, 2013

Version 2

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SUMMARY

- Experienced in Internal Product Management and Program Management
- > Have led various roles for Defining, Designing and Implementing Data Analysis Strategies, Policies and Products
- Extensive experience working with Cross Functional Teams involving Global Stakeholders
- Currently looking for opportunities in the B2C / B2B Product Management domain in the Technology Industry

WORK EXPERIENCE

Assistant Vice President, Citigroup Inc., New York (Sep '11 – Present)

I work with Dynamic Testing (DT) Products which I market to various internal groups to increase adoption, conduct training and review progress. This requires me to interact and work with a multitude of global stakeholders from many different teams on a daily basis. As the S-SDLC (Secure System Development LifeCycle) Metrics Lead, I create the strategy and analysis to drive adoption of many preproduction development testing requirements through the various phases in the SDLC.

Internal Product Management

- Strategized and Designed process / policy changes with cross functional product development teams (Archer / QC / BO)
 - Performed Risk Analysis of 3 major Project Management systems used at Citi. Also performed gap analysis and currently working with the teams to integrate policy and metrics requirements into a new baseline platform.
 - Defined the S-SDLC Metrics Roadmap for 2012 and 2013. Also created the related Project Plan (strategy and milestones) to track Weekly, Biweekly and Monthly Compliance. This helps manage Product Risk for Internal Corporate Compliance.
 - Worked on other initiatives such as Identifying and Trending priority issues; Risk Acceptance / Exceptions & Corrective Action Plans; Production metrics for Applications / Infrastructure; Application Lifecycle Management & Risk Platforms.
- Led initiatives to increase adoption of Static and Dynamic Test scheduling.
 - Developed manuals for users to explain how tests should be scheduled and advantages of the same
 - Conducted Global training sessions for diverse audiences such as Application Managers, Information Security (IS) Officers; Regional (EMEA, ASPAC, NA & LATAM) and Sector (Investment Banking, Global Cards, Corporate) groups
 - Sent regular marketing communications to over a thousand internal IS members to work with them to schedule DTs
 - Created multiple Adoption and Issue reports to highlight advantages of Dynamic Testing
 - Under my charge, DT Compliance has increased from 2.5% to ~55% from May '12 to Dec '12

Program Management

- Have Led the Metrics Program for the Design, Construction and Validation phases of the S-SDLC. Worked extensively in the Construction phase where DT needs to be performed as it is cheaper to fix vulnerabilities earlier in the lifecycle.
- Developed an end to end reporting process. Created an extensible analytical application to produce numerous metric breakdowns generated on a weekly, biweekly and monthly basis. Helped define Global Construction Phase Testing policies.
- Led weekly calls with Global Sectors and Regions and constantly monitor over 500 DT scheduled in 2012

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Vulnerability Assessment (VA):

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- Maintained the VA Application on a daily basis to support weekly generation of the VA report

Secure System Development LifeCycle (S-SDLC):

• Involved in metrics gathering, implementation and reporting. These reports detailed repeat issues and instances and decreases in number of issues from previous years. Also created and documented process flows for the S-SDLC issue management process which contained details about the Information Security Review Process as well as the VA Process.

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- Analyzed the cost benefits of cloud computing for small industries and startups as opposed to the companies building their own IT infrastructure. Market details such as the differences in the services were discussed as a selection parameter.
- Risk analysis & security tradeoffs of remotely hosting data were also talked about

SOFTWARE SKILLS

Tools: RSA Archer eGRC, SAP Business Objects, HP Quality Center, IBM Appscan, MS Access, MS Excel, MS PowerPoint, MS Visio. Proficient in SQL, VBA, Perl, JavaScript. Also worked with C, Java, C#, ASP.NET, PHP, AJAX, ALP, HTML, XML. Certification: Certified Information Systems Auditor (CISA). Training: Citi Level 1 Project Management.

LEADERSHIP

Deloitte

- Mentored 6 high school students as a part of Junior Achievement's education program.
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AWARDS AND ACHIEVEMENTS

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Mobile: (123) 123 1231

Version 3 Mar 18, 2013

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Outbound Product Management

- > Strategized and Designed process / policy changes with cross functional product development teams (Archer / QC / BO)
 - Performed **Risk Analysis** of 3 major Project Management systems used at Citi. Also performed gap analysis and currently working with the teams to integrate policy and metrics requirements into a new baseline platform.
 - Defined the S-SDLC Metrics **Roadmap** for 2012 and 2013. Also created the related **Project Plan** (strategy and milestones) to track Weekly, Biweekly and Monthly Compliance. This helps manage **Product Risk** for Internal Corporate Compliance.
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- Led initiatives to increase adoption of Static and Dynamic Test scheduling.
 - Developed Manuals for users to explain how tests should be scheduled and advantages of the same
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- Risk analysis & security tradeoffs of remotely hosting data were also talked about

SOFTWARE SKILLS

Tools: RSA Archer eGRC, SAP Business Objects, HP Quality Center, IBM Appscan, MS Access, MS Excel, MS PowerPoint, MS Visio. Proficient in SQL, VBA, Perl, JavaScript. Also worked with C, Java, C#, ASP.NET, PHP, AJAX, ALP, HTML, XML. Certification: Certified Information Systems Auditor (CISA). Training: Citi Level 1 Project Management.

LEADERSHIP

Deloitte

- Mentored 6 high school students as a part of Junior Achievement's education program.
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- Member, Heinz Consulting Club. In charge of HCC Magazine. Marketing and Editorial team member, Heinz Journal

IEEE Management

- Chaired the PICT IEEE Student Branch in 2007, increased the membership fourfold and headed the various technical clubs
- Referenced in the March '07 issue of "IEEE The Institute" in the article "Copy and Paste Papers Put Profs on the Offensive"

AWARDS AND ACHIEVEMENTS

- Published papers on "Cloud Computing" and "Privacy of Facebook" in the Heinz Journal (SSRN 1990440 / 1990442) in Oct '09.
- Semifinalist (Top 100) in the Google Online Marketing Challenge 2010, out of over 2000 Global teams.

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SUMMARY

- \geq Experienced in: Product Management, Project Management, Cross Functional & Global Team Leadership, Information Security, Change / Implementation / Risk Management, Data Analysis & Metrics Strategy and Policy, Technical & Business Operations
- \triangleright Currently looking for opportunities in a Product Management capacity

EDUCATION

Carnegie Mellon University, Pittsburgh PA Master of Science in Information Security Policy and Management

Pune Institute of Computer Technology, Pune University, India Bachelor of Engineering in Information Technology

RESEARCH AND PUBLICATIONS

- Published papers on "Cloud Computing" and "Privacy of Facebook" in the Heinz Journal (SSRN 1990440 / 1990442) in Oct '09.
- Semifinalist (Top 100) in the Google Online Marketing Challenge 2010, out of over 2000 Global teams. •

WORK EXPERIENCE

Senior Product Analyst (AVP), Citigroup Inc., New York (Sep '11 – Present)

As the S-SDLC (Secure System Development LifeCycle) Metrics Lead, I create the strategy, policy and analysis to drive adoption of many testing requirements through the various phases in the SDLC.

 \geq **Product Management**

Led Metrics Program for the Design, Construction & Validation phases of the S-SDLC to increase Security Compliance.

- Drove Global Compliance by interacting with hundreds of business personnel to enforce change requirements
- Defined the S-SDLC Metrics Roadmap & Project Plan to manage Product Risk for Corporate Compliance for 2012 & 2013
- Strategized and Designed Process Changes with cross functional global product development teams (Archer / QC / BO)
- Defined Policies in the Construction phase and reduced Cost by remediating vulnerabilities earlier in the lifecycle
- Developed Manuals and conducted Global training sessions for Managers, IS Officers, Regional and Business groups
- Led weekly calls with Global Businesses for Implementation Management by Monitoring over 500 Tests scheduled in 2012
- Sent regular Marketing communications to over a thousand internal IS members to facilitate Change Management
- Worked on initiatives such as Identifying and Trending priority issues; Risk Acceptance / Exceptions & Corrective Action Plans; Production metrics for Applications / Infrastructure; Application Lifecycle Management & Risk Platforms.

\triangleright **Project Management**

Facilitated changes for various product teams as part of my multifaceted responsibilities

- Performed Risk & Gap Analysis of 3 major PM systems to integrate metrics requirements into a new baseline platform ٠
- Developed an end to end Reporting process. Created an extensible analytical application to produce metric breakdowns.
- Created multiple Adoption and Issue reports to highlight advantages of Dynamic Testing
- Under my charge, Testing Compliance increased from 2.5% to 55% from May '12 to Dec '12

Enterprise Risk Services (ERS) Consultant, Deloitte and Touche LLP, New York (Sep '10 – Aug'11)

Operations and Technology Risk Management (OTRM) at a leading financial firm

- Conceptualized, designed and implemented metrics generation and reporting systems (Access SQL, VB). Generated reports (Excel Pivots, PowerPoint) which helped senior management identify trends and anomalies using the data given.
- Implemented metrics for Production Tests and Issue trends. Also created process flows for issue management.
- Maintained the systems to support consistent report generation and also provided business and technical manuals

\geq Deloitte& Touche LLP (Internal Projects)

- Created a Point of View (PoV) deck on Cyber Threat Vulnerability Management (CTVM) for project sales for Life Sciences & Health Care clients, by researching and understanding the cyber security initiatives offered by the firm.
- Populated a Vendor IT Risk Assessment (VITRA) Questionnaire on Disaster Recovery and Business Continuity to support compliance levels. Also understood the IS details for payroll processes and hosting services for two financial clients.

Version 4 May 27, 2013

June 2008

May 2010

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- Volunteered to give lectures on 'Internet' in rural schools and have also raised money for underprivileged children

Mobile: (123) 123 1231

- Experienced in: Product Management, Project Management, Cross Functional & Global Team Leadership, Information Security, Change / Implementation / Risk Management, Data Analysis & Metrics Strategy and Policy, Technical & Business Operations
- Blogger at GeeksMirage.com

EDUCATION

SUMMARY

Carnegie Mellon University, Pittsburgh PA Master of Science in Information Security Policy and Management

Pune Institute of Computer Technology, Pune University, India Bachelor of Engineering in Information Technology

RESEARCH AND PUBLICATIONS

- Published papers on "Cloud Computing" and "Privacy of Facebook" in the Heinz Journal (SSRN 1990440 / 1990442) in Oct '09.
- Semifinalist (Top 100) in the Google Online Marketing Challenge 2010, out of over 2000 Global teams.

WORK EXPERIENCE

Senior Product Analyst (AVP), Citigroup Inc., New York (Sep '11 – Present)

As part of Citigroup's Security Operation team, I have a multifaceted role which involves dealing with various global teams. I create the strategy, policy and analysis to drive adoption of new and existing security requirements. My role has 3 major components:

Project Management (20%):

When Citi creates or acquires a security product, I work with the product teams to add required features and functionalities.

- Strategized and Designed Process Changes with cross functional global product development teams (Archer / QC / BO)
- Performed Risk & Gap Analysis of 3 major PM systems to integrate metrics requirements into a new baseline platform

Product Management (40%):

I currently lead 4 products which involves working with the Developers, Businesses and Management for global product rollouts. This involves marketing the product, creating compliance policies and tracking product effectiveness.

- Defined the S-SDLC Metrics Roadmap & Project Plan to manage Product Risk for Corporate Compliance for 2012 & 2013
- Drove Global Compliance by interacting with hundreds of business personnel to enforce change requirements
- Defined **Policies** in the Construction phase and **saved over \$3m** by remediating vulnerabilities earlier in the lifecycle
- Led weekly calls with Global Businesses for Implementation Management by Monitoring over 500 Tests scheduled in 2012
- Developed Manuals and conducted Global training sessions for Managers, IS Officers, Regional and Business groups
- Sent regular Marketing communications to over a thousand internal IS members to facilitate Change Management

> Analytics (40%):

As the S-SDLC (Secure System Development LifeCycle) Metrics Lead, I am responsible for tracking and analyzing all 4 products.

- Developed an end to end **Reporting** process. Created an extensible analytical application to produce metric breakdowns.
- Created multiple Adoption and Technical reports to highlight advantages of the new Security Testing Products
- Under my charge, Testing Compliance increased from 2.5% to 55% from May '12 to Dec '12
- Worked on initiatives such as Identifying and **Trending** priority issues; Risk Acceptance / Exceptions & Corrective Action Plans; Production metrics for Applications / Infrastructure; Application Lifecycle Management & Risk Platforms.

Enterprise Risk Services (ERS) Consultant, Deloitte and Touche LLP, New York (Sep '10 – Aug'11)

- > Operations and Technology Risk Management (OTRM) at a leading financial firm
 - Conceptualized, designed and implemented metrics generation and reporting systems (Access SQL, VB). Generated reports (Excel Pivots, PowerPoint) which helped senior management identify trends and anomalies using the data given.
 - Implemented metrics for Production Tests and Issue trends. Also created process flows for issue management.
 - Maintained the systems to support consistent report generation and also provided business and technical manuals

> Deloitte& Touche LLP (Internal Projects)

- Created a Point of View (PoV) deck on Cyber Threat Vulnerability Management (CTVM) for project sales for Life Sciences & Health Care clients, by researching and understanding the cyber security initiatives offered by the firm.
- Populated a Vendor IT Risk Assessment (VITRA) Questionnaire on Disaster Recovery and Business Continuity to support compliance levels. Also understood the IS details for payroll processes and hosting services for two financial clients.

Email: email@address.com

May 2010

June 2008

26 Months

A multinational product development firm which delivers Product Lifecycle Management solutions to customers around the world.

- Developed tiered automated build servers for SharePoint Project Files using Hudson and NAnt
- Designated as the point of contact for the transition from Office 12 to Office 14
- Coded in C# to make a test framework for the PPM (Project Portfolio Management) SharePoint sites
- Worked on the scrum framework (Agile Development)

Intern at Quinstreet, India (Aug '07 – Mar '08)

A technical marketing and media firm focusing on customer acquisition through proprietary Pay Per Click technology.

- Created a lightweight system monitor which graphed important system parameters and was user configurable
- It intelligently informed the user of impending problems. It was coded in Perl and interfaced using AJAX and PHP.
- This was for Quinstreet (Foster City, CA) for deployment on their production servers

ACADEMIC EXPERIENCE

Social Media Consultant – Thomson Reuters (Jan '10 – Apr '10)

- Analyzed sentiment for Reuters.com by looking at various sentiment analysis tools as well as popular social media
- Invited to present the findings of this research to the senior executives at the Thomson Reuters headquarters in New York **Project Manager Tiversa (Sep '09 Dec'09)**
 - Managed a team to profile P2P users on the basis of IP. Affinity Grouping / Clustering was done for Music and Movie data
 - This information was correlated to data in the long tail and would be used for targeted advertising

Research Assistantship (Mar '09 – May '09)

- Understood the market and scraped details (in Perl) like popularity, quality and date posted of pirated streaming movies
- These details were compared to those of pirated movie torrents to deduce meaningful statistical trends

Privacy of Facebook (Aug '08 – Mar'09)

- Investigated the privacy and security aspects of Facebook's unencrypted chat data by capturing network data packets
- The possibility of a hacker compromising this data was determined and attack scenarios were created
- Further researched in an independent study wherein the attack was implemented on a public wireless network model

Cloud Computing (Sep'08 – Dec '08)

- Analyzed the cost benefits of cloud computing for small industries and startups as opposed to the companies building their own IT infrastructure. Market details such as the differences in the services were discussed as a selection parameter.
- Risk analysis & security tradeoffs of remotely hosting data were also talked about

SOFTWARE SKILLS

Tools: RSA Archer eGRC, SAP Business Objects, HP Quality Center, IBM Appscan, MS Access, MS Excel, MS PowerPoint, MS Visio. **Technical Skills**: Proficient in SQL, VBA. Also worked with Perl, C, Java, C#, AJAX.

Certification: Certified Information Systems Auditor (CISA). Training: Citi Level 1 Project Management, Preparing for PMP.

LEADERSHIP

Deloitte

- Mentored 6 high school students as a part of Junior Achievement's education program.
- Recruited for Deloitte at the CMU Campus & Network New York and part of the editorial team for Deloitte CMU alumni.

Carnegie Mellon

- Placed 1st in the Heinz College Finance Club Investment Challenge, with an increase of 15% of the portfolio in 3 days
- Member, Heinz Consulting Club. In charge of HCC Magazine. Marketing and Editorial team member, Heinz Journal

IEEE Management

- Chaired the PICT IEEE Student Branch in 2007, increased the membership fourfold and headed the various technical clubs
- Interviewed for the March '07 issue of "IEEE-The Institute" in the article "Copy and Paste Papers Put Profs on the Offensive"

OTHER ACTIVITIES

- Member of MENSA USA and NY Chapter.
- Volunteered to give lectures on 'Internet' in rural schools and have also raised money for underprivileged children

3 Months

Mobile: (123) 123 1231

Experienced in: Data Analysis & Metrics Strategy and Policy, Technical & Business Operations, Product Management, Project Management, Cross Functional & Global Team Leadership, Information Security, Change / Implementation / Risk Management

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WORK EXPERIENCE

Senior Business Analyst (AVP), Citigroup Inc., New York (Sep '11 - Present)

As part of Citigroup's Security Analytics team, I have a multifaceted role which involves dealing with various global teams. I create the strategy, policy and analysis to drive adoption of new and existing security products. My role has 3 major components:

Development Project Management (20%):

When Citi creates or acquires a security product, I work with the engineering teams to add required features and functionalities.

- Strategized and Designed Process Changes with cross functional global product development teams (Archer / QC / BO)
- Performed Risk & Gap Analysis of 3 major PM systems to integrate metrics requirements into a new baseline platform

> Marketing & Product Management (30%):

I currently lead **8 Metrics Initiatives** which involve working with the Developers, Businesses and Management for global product rollouts. This involves marketing the product, creating policies and tracking product effectiveness via analytics & dashboards.

- Defined the S-SDLC Metrics Roadmap & Project Plan to manage Product Risk for Corporate Compliance for 2012 2014
- Drove Global Compliance by interacting with hundreds of business personnel to enforce change requirements
- Defined **Policies** in the Development phase and **saved over \$6m** by remediating vulnerabilities earlier in the lifecycle
- Led weekly calls with Global Businesses for Implementation Management by Monitoring over 800 projects tested in 2013
- Developed Manuals and conducted Global training sessions for Managers, IS Officers, Regional and Business groups
- Sent regular Marketing communications to over a thousand internal IS members to facilitate Change Management

> Analytics & Dashboards (50%):

As the S-SDLC (Secure System Development LifeCycle) Metrics Lead, I am responsible for tracking and analyzing the 8 Initiatives.

- Developed an end to end **Reporting** process. Created an extensible analytical application to produce metric breakdowns.
- Created multiple Adoption and Technical reports to highlight advantages (KRI / KPI) of the new Security Products
- Under my charge, Product Usage increased from **2.5% to 55%** from May '12 to Dec '12 and to **95%** by Dec '13.
- Worked on initiatives such as Identifying and Trending important Vulnerabilities; Measuring Risk & Corrective Action Plans; Product Adoption & Compliance Reports; Development Project Status Reports; Feasibility and Scoping Reports.

Enterprise Risk Services (ERS) Consultant, Deloitte and Touche LLP, New York (Sep '10 – Aug'11)

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- Interviewed for the March '07 issue of "IEEE-The Institute" in the article "Copy and Paste Papers Put Profs on the Offensive"

OTHER ACTIVITIES

- Active member of many NYC meetup groups. Gaming Enthusiast, Avid Reader and Technophile.
- Member of MENSA USA and NY Chapter.
- Volunteered to give lectures on 'Internet' in rural schools and have also raised money for underprivileged children

3 Months